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William Caton

From: Marlene Dortch
Sent: Tuesday April 22, 2003 3:50
To: William Caton
Subject: FW: Docket 95-116

EC

APR 22 2003

Federal Communications Commission
 Office of the Secretary

-----Original Message-----

From: Jennifer Blek [mailto:minvera4@yahoo.com]
Sent: Friday, April 18, 2003 4:07 PM
To: Marlene Dortch
Subject: Docket 95-116

Greetings!

I 100% support this docket

Right now, cell phone providers "have you" because so often people, particularly people who use their phones for business purposes, do not want to change to a more competitive provider due to the inconvenience of a new phone number. I believe that once consumers have true phone number mobility will cell phone providers finally experience a "level playing field" in terms of competition.

I was with Cingular for 5 years despite their poor reception and customer service because I had a great phone number - (310) 408-0800. I really didn't want to give it up. All my friends and family knew it and it was easy to remember. Last month, I finally switched to Verizon because I found Cingular's product, reception and service to be sub par and they didn't want to take responsibility for anything. I don't like my new phone number. but, after 5 years of unacceptable service, it was the price I was willing to pay.

After all the money I gave Cingular over the course of 5 years, at least \$3,000, I should have some ownership of the phone number that became synonymous with me.

Thanks for your time!

Jennifer Blek
 5 Rainbow Ridge Rd
 Pomona, California

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